

This is how the Zaptec app works

1. Download the Zaptec app and create an account, available on both play store (android) and app store (iphone).





2. You will then receive an email to activate your account. You can do this by clicking on "Click here to activate".





3. Send an email to<u>kundservice@sgs.se</u> that you have created an account and to which email address the account is linked. We need this to give you permission so you can get started and start charging.

4. You will receive a confirmation email stating that you are authorized to charge at your charging point. You can charge either via the app or via tag. Info on how to activate the tag will come later in the document.

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	Use the Zaptec app or key fob to start charging.			
	If you are using the Zap simply click on the "Use charger" button on the h to start charging.	tec app, anothe nome sc	reen	
	If you are using a key fo charging cable and tap on the Zaptec Go charge charging will start.	b, plug i the key f er and tl	n the fob ne	
	That's it! You're one luck Being granted charging only be a loving sign tha never wants to see you batteries.	ky perso access at somed run low	n. can one on	
	All the best, The Zaptec Team			
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5. Now you can start charging. Go into the app and click on "add new". You must stand close to the charging point when you do this for it to find the charger.





6. When you have done this, it will look like the picture. When you want to start charging, you can simply click on "start charging".





7. In the app, you can easily track your charging.





8. When the charger is green, it means it is ready to charge. When the charger lights up blue, it is actively charging. When the car is fully charged, charging ends automatically.







9. If you want to use a tag instead of the app when loading, you can easily connect it to your account. If you don't have a tag, you can pick one up at SGS Customer Service at Kaserntorget 11 in Gothenburg. To activate the tag, go to "Account" and then click on "Zaptec Keys".

My account		
Account details	→	
Charging history	→	
🔿 Zaptec Keys	→	
Access	→	
Help Center	→	
Rate this app	→	
Give feedback	→	
🛕 Status Page	→	
Software version 5.6.3 (50600300)		
Home Chargers Acc	ount	



10. Click "Add new" and stand close to the charger.





11. Name the tag, then hold the tag next to the reader. Now it's ready to load! When the car is fully charged, charging ends automatically.





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÷	Add Zaptec Key		
	Name Zaptec Key		
Enter a name for your new Zaptec Key			
0			
	Next		
	Next		